

Personal data collection

When you access our web page, we usually do not collect your personal data. The following data are stored standardly, on the web server, if this is allowed by your browser:

- your IP address
- your internet provider
- information regarding your browser, location and equipment
- the internet page from which you access our site
- the pages you access on our site
- the interactions you make, as well as
- date and duration of access.

This information is analysed by us for statistical purposes, in order to adapt our offer on the internet to the needs of our visitors. Additionally, these data are used in order to sanction the attempts to abuse. An association of this information with other data sources will be performed in this case only for prosecution.

Personal data

We do not collect personal data, such as name, address, phone number or e-mail address, except for the case when this information is provided voluntarily by you, for instance through the contact form or the complaints form. We use the data provided by you voluntarily, exclusively to the purpose for which you provided us these data. Only if you gave us your agreement regarding the usage of these data in the context of some additional offers or for marketing purposes, we will use your data for these purposes too.

Standard data

When you use our internet page, our web server does not register, in principle, your complete IP address and the name of the domain related to the used computer. The server is configured so as not to register automatically the information which would be necessary for the individual identification. As a result, personal data or data which can allow a personal association cannot be generated at the level of our servers.

Despite all these, in case of abusive usage attempts or server errors, there is the possibility to initiate a so-called registration file for the analysis of errors. More precisely, the following items are registered at its level: IP address, specific address of the page accessed on our site, the page from which you accessed our site (the link source), if needed, the browser's transferred identification element, as well as the date and hour of accessing the page, as registered in the system. These data will be erased from our servers immediately after fixing the error and they shall be used exclusively for the analysis of the error. We do not have the possibility to associate data from that file with a person.

How we protect your personal data

We maintain the administrative, technical and physical warranties designed to protect the personal information you provide on our site against destruction, loss, illegal or unauthorized modifications, access, accidental use or disclosure.

Your information will be kept as long as it is necessary for the purpose (purposes) for which it has been collected and according to the applicable laws or regulations.

If you have any questions or comments regarding the Confidentiality Policy of our site, you can contact us, by following the indications below. Also, you have the right to file a complaint with the Personal Data Protection Authority.

Technical coordination - cookies

We use on our page the so-called cookies. These simplify and accelerate your visit on our site. If you do not want to use the cookies from our site on your computer, you can disable the cookie modules in the settings of your browser and you can select the setting of your browser, so that you are informed every time you use cookies on a web site.

Tracking via Google Analytics

When you access our internet pages, we transfer the data to our services supplier Google Inc., as part of Google Analytics. Google Analytics is designed to send anonymously your IP address to Google (anonymizeIP). Google processes your data on our behalf, on our internet page, in order to compile the operations on the web site as reports. We use these reports in order to assess your interest in our offers and to improve them. If you do not want tracking via Google Analytics, you can install a Browser-Add-on in order to avoid tracking via Google Analytics.

Using Google Tag Manager

Additionally, we use Google Tag Manager by Google. Google Tag Manager by Google represents a solution which allows the traders to manage the tags of the site through an interface. Google Tag Manager by itself (which implements the tags) represents a domain without cookies and does not register personal data. The tool ensures the activation of other tags which, in their turn, can collect data, in certain circumstances. Google Tag Manager does not access these data. If a domain or cookie has been disabled, this will be maintained for all the tracking tags implemented with Google Tag Manager. Additional information regarding the personal data protection in Google can be found at the following address: <https://www.google.com/policies/privacy/>.

Security

In order to protect your personal data against unauthorized access and abuse, we have adopted extended technical and operational measures. Our security procedures are reviewed regularly and adapted depending on the technological progress. Our employees have the obligation to comply with the confidentiality clause.

Links to other internet pages

If you access an external internet page from our page (external link), the external supplier can receive from your browser the information regarding our internet pages from where you reached their site. The external supplier is responsible for these data. As any other web sites supplier, we do not have the possibility to influence this process.

Updates of the Notification regarding the confidentiality of the web site

This confidentiality policy of the web site can be updated regularly and without prior notice in order to reflect the changes in our practices regarding the personal information. We will publish a notification on our sites in order to notify you about any significant change of the Confidentiality Policy of our site and this will appear in the top of the announcement with the latest update.

Data transfers

We can transfer the personal information we collect about you to the recipients in other countries such as the country where the initial information has been collected. These countries may not have the same laws regarding the personal data protection as the country where you initially provided your information. When we transfer your information to the recipients in other countries (such as U.S.A.), we will protect your information, as it is described in this policy.

If you are in the EEA, we will comply with the applicable legal requirements which ensure an adequate protection for the transfer of the personal information to the recipients located in the countries outside EEA. Regarding the personal information transfer to U.S.A., A.T. Kearney, Inc. is certified within EU / Swiss-U.S. The confidentiality protection framework issued by the Trade Department in U.S.A. regarding the personal information transfer from EEA and Switzerland to U.S.A.

Additional information

If you want to have more information about the processing of your personal data, you can read the information note regarding the personal data protection named „*Personal data protection Information Note*” available at the following address:

<http://www.bnpparibascardif.ro/ro/pid3895/protectia-datelor-personale-extra.html>

This information note contains all the information regarding the processing of the personal data which we, as Controller, must provide to the insured persons. This information note includes the categories of processed personal data, the duration of their preservation, as well as the rights of the insured persons.

For any complaint or additional information request, you have the following options:

1. Contacting the local representative which ensures the personal data protection at the following e-mail address: ro_protectia_datelor@cardif.com or by mail to the following address: BNP Paribas Cardif Romania, to the attention of: Data Protection Officer, Gheorghe Țițeica street no. 212 - 214, 7th floor, 2nd district, Bucharest, postal code 020305.
2. Contacting the Data Protection Officer of the BNP Paribas CARDIF Group at the following e-mail address: group_assurance_data_protection_office@bnpparibas.com or by mail to the following address: BNP Paribas Cardif Jérôme CAILLAUD, DPO, 8, rue du Port, 92728 Nanterre, France.

In order to exercise your rights in compliance with the valid regulations regarding the personal data protection (such as access, rectification, erasure, restriction rights, etc.) in order to allow us your correct identification, please attach to your request a copy of your identity document. Name, first name, Personal Identification Number and complete address should allow your correct identification by us and it is done based on the copy of your ID. Thus, you help us to avoid additional questions and to process your request faster.

Legislation

The above-mentioned facts are according to the provisions of Law no. 129/15.06.2018 for the modification and completion of Law no. 102/2005 regarding the establishment, organisation and functioning of the National Authority for the Supervision of the Personal Data Processing, as well as for the cancellation of Law no. 677/2001 for the protection of the persons regarding the processing of the personal data and the free circulation of these data, with the dispositions of Law no. 506/2004, as subsequently modified and completed (Law no. 235/2015) regarding the processing of personal data and the private life in the sector of electronic communications as well as with the dispositions of the EU Regulation no. 679/2016 regarding the protection of physical persons concerning the personal data processing and the free circulation of these data and cancellation of the Directive 95/46/CE (General Regulation regarding the personal data protection).